



WORKSHEET 4

1. Which of these is a trade?

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|------------|-----------------------|-------------|-----------------------|
| Baker | <input type="radio"/> | Teacher | <input type="radio"/> |
| Bridegroom | <input type="radio"/> | Plumber | <input type="radio"/> |
| Chef | <input type="radio"/> | Shop worker | <input type="radio"/> |

2. Which best describes a Union?

- Insurance service
- Organisation which protects workers
- Government institution
- Recruitment agency

3. Which of these activities do unions get involved in?

- Helping members with problems
- Campaign to change opinions
- Health and Safety
- Training and Education
- Equal treatment
- Protecting terms and conditions
- Lobbying government
- Budget submissions

4. How many unions are there in Ireland?

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5. How many workers are in unions in Ireland?

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6. What percentage of the Irish workforce are in unions?

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|-----|-----------------------|-----|-----------------------|
| 10% | <input type="radio"/> | 50% | <input type="radio"/> |
| 38% | <input type="radio"/> | 60% | <input type="radio"/> |

7. What percentage of workers are women?

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|-----|-----------------------|-----|-----------------------|
| 10% | <input type="radio"/> | 50% | <input type="radio"/> |
| 27% | <input type="radio"/> | 60% | <input type="radio"/> |

8. Which of these professions have representation?

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|----------------|-----------------------|----------------------|-----------------------|
| Journalists | <input type="radio"/> | Footballers | <input type="radio"/> |
| Actors | <input type="radio"/> | Pilots | <input type="radio"/> |
| Cleaners | <input type="radio"/> | Refuse collectors | <input type="radio"/> |
| Nurses | <input type="radio"/> | College lecturers | <input type="radio"/> |
| Firefighters | <input type="radio"/> | Hotel workers | <input type="radio"/> |
| Retail workers | <input type="radio"/> | Construction workers | <input type="radio"/> |
| Electricians | <input type="radio"/> | | |

9. What organisation do unions in Ireland belong to?

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10. Name a well-known unionist.

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11. Where would you find out information about unions?

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12. Unions have rules which each member must abide by.

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|------|-----------------------|-------|-----------------------|
| True | <input type="radio"/> | False | <input type="radio"/> |
|------|-----------------------|-------|-----------------------|

13. All union representatives have to be elected.

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|------|-----------------------|-------|-----------------------|
| True | <input type="radio"/> | False | <input type="radio"/> |
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WORKSHEET 4 (CONTINUED)

14. Union officials are all appointed.

True False

15. Which of these companies have union members?

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|--|--------------------------------------|
| Dublin Airport Authority <input type="radio"/> | Debenhams <input type="radio"/> |
| Dublin City Council <input type="radio"/> | Mater Hospital <input type="radio"/> |
| Bank of Ireland <input type="radio"/> | An Post <input type="radio"/> |
| Intel <input type="radio"/> | Lidl <input type="radio"/> |
| Eircom <input type="radio"/> | |

16. What does ICTU stand for?

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17. What is its role?

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18. Which best describes a union representative?

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|---|---|
| Organiser <input type="radio"/> | Government employee <input type="radio"/> |
| Workers' advocate <input type="radio"/> | Worker <input type="radio"/> |

19. Which of these activities do union representatives perform?

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|-------------------------------|-----------------------|
| Helping members with problems | <input type="radio"/> |
| Provide advice to workers | <input type="radio"/> |
| Health and Safety | <input type="radio"/> |
| Meeting management | <input type="radio"/> |
| Telling workers what to do | <input type="radio"/> |
| Handling meetings | <input type="radio"/> |
| Recruiting new members | <input type="radio"/> |

20. Which of these is an activist?

- | | |
|---|--|
| Safety representative <input type="radio"/> | Shop steward <input type="radio"/> |
| Member <input type="radio"/> | Union employee <input type="radio"/> |
| Manager <input type="radio"/> | Committee member <input type="radio"/> |

21. What is a grievance procedure?

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22. What is a disciplinary procedure?

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23. Which of the following are important for workplace reps to have?

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|---|--|
| Fairness <input type="radio"/> | Always right <input type="radio"/> |
| Honesty <input type="radio"/> | Assertive <input type="radio"/> |
| Arrogance <input type="radio"/> | Bossy <input type="radio"/> |
| Knowledge <input type="radio"/> | Articulate <input type="radio"/> |
| Good at communicating <input type="radio"/> | Ability to negotiate <input type="radio"/> |

24. From the list identify the three most important, why?

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25. From the list above, are there any qualities which a rep shouldn't display, why?

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